

As at Friday, 14 January 2022 at 1:00pm

Gold Coast Spine is closely monitoring Australian and Queensland Government COVID-19 directions regarding the COVID-19 pandemic.

The Queensland border will be fully open with no restrictions on interstate travel from Saturday, 15 January 2022.

We need your assistance to keep our surgeons & staff COVID free and working to meet the needs of all our patients!

It is a Qld government requirement that everyone that attends Gold Coast Spine wear a face mask (unless you have an exemption). Please hand sanitise on arrival, check in with the Check In Qld App, and practice social distancing where possible. Masks need to remain on while moving about the practice.

We ask that patients attend with only one support person and request that children remain at home (no children may attend our practice at this time).

Looking after our patients, staff & our surgeons:

- Our priority is safeguarding the health of our patients, staff and our surgeons.
- If our surgeons get sick they must follow the rules and cannot see patients or operate and must isolate.
- Please note we are limiting entry to Gold Coast Spine to our patients and one support person. We ask that you do not attend with children.
- Please maintain social distancing (minimum 1.5m) while at Gold Coast Spine.
- Our staff will be going through a detailed series of questions with you when they confirm your appointment by telephone and on your arrival.

Pindara Private Hospital is not currently allowing family members/visitors to enter the hospital. Only our spinal patients being admitted will be allowed in the hospital. A negative COVID test is not required at this time by Pindara prior to admission.

Heightened safety measures:

We have implemented heightened health & hygiene processes in our practice, which include:

- Hand sanitiser is available throughout the clinic for staff and patients. Please use it on entry to Gold Coast Spine.
- We undertake hourly surface sanitisation processes through our premises each day.
- In addition to their usual practices, the surgeons will wash their hands before and after they examine you.
- Our surgeon's examination beds are sanitised after each examination.
- Our commercial cleaners have updated their practices based on Australian Government recommendations.
- Following Queensland government requirements regarding testing positive to COVID and household close contacts.

Where to find more information:

Information about the Queensland government response to the pandemic can be found at <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/stay-informed>.